Improve brand value and lead generation

### The Successful Website

#### The successful website

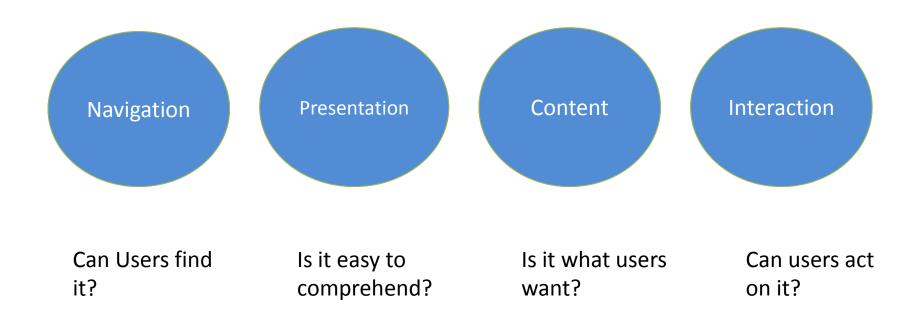
- Readable, relevant, contextual, complete Content
- Information is found quickly and tasks are completed easily
- Addresses needs of all audiences prospects, employees, customers, investors...
- More page views & time on site
- Increased business leads
- Branding: Visitors know what the brand stands for; they are pre-disposed in favour of the company.

#### Information Architecture

Realizes all content in the interface and organizes all information into groups and levels

- Increased efficiency of searching
- Focuses users on high priority content
- Facilitates locating an item via intuitive groups and labels
- Presents contents of the site in an easy to understand fashion
- Prepares for assigning the navigational scheme at each level

# The successful design



# Benefits of usable designs

- Easy to learn and use
- Fewer skills required to use
- Can complete tasks easily
- Satisfying, fun to use
- Reduces training
- Prevents errors
- Increased cost savings and profitability

# Good navigation

- Tells users where they are
- Shows users where they can go
- Shows users how to get there
- Show users how to get back
- Good navigation is obvious, provides alternatives and matches the target audience's expectations.

#### Presentation

- Are images clearly interpretable?
- Is the layout suitable simple or complex?
- Are colours used effectively?
- Are graphics and icons used?
- Does use of text strengthen design?

#### Content

- Writing for clarity style, word choice, mechanics
- Methods that facilitate scanning sentence structure, headlines, bulleted lists, currency and accuracy.
- Relevant
- Credible
- Actionable
- Shareable

## Interactive design

- Signals in design to interact Sufficient cues to click?
- Intuitiveness does user expect it, obvious
- Ease is the interaction easy to perform
- Integration do all the interactions used in the design work elegantly together?
- Controls are UI controls appropriate
- Feedback / messages meaningful and useful?

# Mobile - friendly

#### Easy to read and navigate on any device.

- Simplified Navigation to make page selection easy
- Design elements are compressed, replaced or removed to simplify usage
- Content is laid out for mobile consumption
- Buttons are large enough to click
- Scrolling is only top to bottom
- Phone numbers are setup for click to call
- Addresses are setup to use the device's map functionality
- Calls to action are setup to work with simple forms or the device's email functionality

# SEO - friendly

- Website should please visitors/ customers and search engines.
- Prove usefulness and relevancy by
  - Content
  - Performance speed of loading
  - Links to the right sites
  - Good user experience
  - Select relevant keywords and use them on the site
- Meta tags Keywords, title and description
- Consistent domain names
- Friendly URLs and keyword in the URL
- Optimize keywords on social media channels too
- Ensure a mobile friendly site

### **Technical**

- Site should load quickly, pages should respond quickly
- Keep it light Page and image sizes should be optimized
- Use tracking like Google Analytics data to improve quality and structure of the your site
- Monitor for technical errors and correct.
- Show correct and useful error messages.



Content Creation • Content Marketing • SEO

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